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Wiley Online Library Migration FAQs

Contents

General

What is happening with Wiley Online Library?

Wiley Online Library will be hosted on a new platform. It will continue to be Wiley Online Library, but with a new look and feel.

Why is Wiley moving to a new platform for its online content?

We are moving Wiley Online Library to a new platform, because it allows us to do so much more for our customers:

- The platform that will host the new Wiley Online Library is the most widely used in the industry; it was built specifically for scientific and scholarly content.
- It allows us to deliver our vision for innovative web-first publishing.
- It helps us support the needs of libraries, readers, and authors alike.

You will find the new platform:

- is more intuitive
- makes our content more discoverable
- provides users with an improved experience in searching, browsing and reading our content

What benefits can we expect with the new platform for Wiley Online Library?

Initially our focus is on successfully migrating Wiley Online Library's existing features, and doing our best to provide a seamless transition.

The platform, however, does host an integrated set of features that will help researchers, professionals, and other readers discover and engage with the content that is most relevant to them, including:

- A more robust search function and user interface that aligns with today's best practices for user experience.
- A more accessible platform that allows Wiley to deliver new features and functionality in a timely fashion.
- Better branding opportunities for your library on the platform.

Once the migration is completed we will begin to introduce new features and additional functionality – to provide an enhanced user experience.

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What is the new website URL?

The URL domain will continue to be *onlinelibrary.wiley.com*; however, Wiley will now support more secure hosting. The new URL is as follows: https://onlinelibrary.wiley.com/ . Society partners also have hub sites, which will include a prefix to the "onlinelibrary" portion of the URL above. For a full listing of URLs see the New Wiley Online Library URL crosswalk spreadsheet.

What aspects of the site are HTTP vs. HTTPS?

The entire Wiley Online Library site will be delivered over HTTPS.

Are URLs changing for title homepages or individual articles?

Yes, a list of new URL page syntaxes is provided in the Discovery section. Bookmarked content should redirect, but it is recommended that links be updated to prevent access disruption in the future.

How will this platform change affect access to Wiley content?

Our aim is to deliver a seamless transition to the new platform for librarians and their users. There is the potential for impact, so it will be important to align your internal systems – please review the rest of this document for more information.

What will happen to Wiley-hosted society content (i.e. *American Geophysical Union* and *AnthroSource*)?

Wiley will be migrating this content to the new platform as well. The appearance of this content will remain mostly the same. The linking syntax will be changing slightly to provide some consistency in URL structure. For more details, please download the Libraries URL Crosswalk document on the migration page.

How will Wiley be communicating any changes that Libraries and Institutions need to make?

Communication to library customers, including Account Administrators, will take place through a variety of channels:

- Regular emails to the library audience
- Updates to the migration page
- Reminders on the Wiley Online Library Account Administrator page
- Other channels made available to us

We are also communicating with society partners, authors, reviewers and other users to ensure the transition to the new platform provides smooth and uninterrupted access.

What will the new IP address be for Wiley Online Library after the migration?

When Wiley Online Library migrates content to Literatum, the IP address will no longer be fixed. Literatum uses the Cloudflare content distribution network and the actual IP any particular user connects to could be anyone of a large range of IP addresses that Cloudflare use around the world. However the IP of the new WOL-LIT server for customer configuration purposes will be 65.156.1.101

Which vendors and third parties will the new platform work with?

We are communicating the platform migration so the following partners can make the necessary accommodations:

- EBSCO
- Ex Libris
- OCLC
- Ovid
- Serials Solutions
- TDNet
- WT Cox

If your vendor is missing from this list and you would like Wiley to collaborate with them for the platform migration, please write to libraryinfo@wiley.com

What browsers are compatible with the new Wiley Online Library platform?
- Internet Explorer 10 and later, Microsoft Edge
- Chrome (the latest stable version)
- Firefox (the latest stable version)
- Safari (the latest stable version)

Will individual user search settings, citations, and journal alerts be carried over to the new platform?

Users eTOC and citation alert settings will be migrated to the new platform. Saved search alerts and article "favorites" will not be migrated.

What happens to any bookmarked links I had in Wiley Online Library?

Redirects will be put in place for all current URLs, to their new counterparts, but we encourage updating all bookmarks and links after the migration to avoid any interruption of access. These redirects will be in place indefinitely. Refer to the Discovery section of our Library Support document for more information.

Is there training available for the new platform for librarians and users?
We are working on training materials; these will likely be available after the new platform is launched.

Who do I contact with a technical query/issue?
Please continue to direct technical queries to our Customer Service Team

Will there still be access icons to denote whether a user has access to an article?
Yes, there will still be access icons for 1) Subscribed access 2) Open Access and 3) Free access

Are any products or access changing because of the migration?
Blackwell Reference Online (BRO) titles are migrating to the new Wiley Online Library platform. They were previously hosted on a different platform. Wiley will be dual-hosting this content for 6 months, to ensure that access is not interrupted for BRO customers. We hope that having as much of our content hosted on Wiley Online Library will make the experience more seamless for end users browsing between content. More details on the BRO migration will be sent directly to customers.

Current Protocols are also now being classified as journals on Wiley Online Library. The URL structure will change and these titles will favour ISSNs over the traditional ISBN. For details on those URL changes, please refer to the Discovery section below.

Additionally, three products (previously databases) will be reclassified as "reference work" product types:

- e-EROS - Encyclopaedia of Reagents for Organic Synthesis
- Organic Synthesis
- Wiley Database of Polymer Properties

Please note that these changes will also be reflected in Usage Reporting.

Account Administration

I am an account administrator for an institution. What things can I manage via my new Account Administrator area?

The same administrator functions will be available that you previously had access to, with a few small changes in appearance. The new administrator's page has been segmented into eight sections:

- Access entitlements
- Institutional details
- Usage reports
- IP ranges
- Manage administrators
- Institutional branding
- Article Select (Tokens)
- Wiley Online Library bookstore

In the future we will be adding more sections and additional functionality.

Some of these sections will be covered in different sections of the FAQ.

How do I create an administrator username and password?

The same username/ID you have for Wiley Online Library will also work on the new version of Wiley Online Library. Please enter your username/ID in the Email field.

If you cannot recall your administrator username or password, please contact Wiley Customer Service.

I need to change the username/password and other administrator details. How do I do this?

After logging into the Library Administrator page on Wiley Online Library, please click on Institutional Details tab on the left side of the page. From there you will be able to access your User Profile (under Administrator Information) and change your username and password.

Do I need to resupply my institutional branding after the migration?

All existing institutional branding images will be migrated with other customer information. However, customers may wish to review and resize your image after the migration. The new dimensions for the institutional branding space that is available in the header will be 96px wide x 48px high. Please visit the Account Administration guide for more details on how to configure your branding.

Can I add administrators from my account?

Yes, you are free to add as many administrators as you'd like. Open the manage administrators tab on the Account Administrator page. To add an administrator, type in the email of the person you wish to add. From there, they will receive a message with instructions on creating a username and password.

How do I remove administrators from my account?

Below the invitation option, you will see a listing of the current administrators. To remove any person, click the box to the left of their name and then remove administrator button at the end of the list.

Are there any differences in the administration of Article Select or Wiley Online Library bookstore?

No, there are no major changes. The appearance will be different, but offers the same functionality as the previous platform.

Discovery

Which discovery layers index Wiley content?

Wiley collaborates with several discovery layers that index and maintain of our full-text XML content:

- EBSCO – EDS
- Ex Libris – Primo
- OCLC – WorldCat Discovery
- Ovid – Ovid Discovery
- Serials Solutions – Summon
- TDNet – TDNet Discover

These third party library solutions partners have been notified of the upcoming changes and are taking appropriate measures to ensure that all linking to content will be functional after time of launch.

Will there be a different URL syntax on the new platform?

Yes. While the base URL is staying the same (though moving to SSL protocol and has HTTPS in the syntax) there will be subtle changes to the various levels of links to content. The table below outlines the new structures which can be used to link to the appropriate location:

Page	New syntax [code] = ISSN without hyphen	New URL	Old URL
Journals			
Journal homepage	onlinelibrary.wiley.com/journal/[code]	https://onlinelibrary.wiley.com/journal/21579032	http://onlinelibrary.wiley.com/journal/10.1002/(ISSN)2157-9032
Society Journal Homepage	[societyprefix].onlinelibrary.wiley.com/journal/[code]	https://spssi.onlinelibrary.wiley.com/journal/15302415	http://spssi.onlinelibrary.wiley.com/hub/journal/10.1111/(ISSN)1530-2415
Current Issue	onlinelibrary.wiley.com/toc/[code]/current	https://onlinelibrary.wiley.com/toc/21579032/current	http://onlinelibrary.wiley.com/doi/10.1002/brb3.2017.7.issue-8/issuetoc
Issue TOC	onlinelibrary.wiley.com/toc/[code]/[volume]/[issue]	https://onlinelibrary.wiley.com/toc/toc/21579032/7/1	http://onlinelibrary.wiley.com/doi/10.1002/brb3.2017.7.issue-1/issuetoc
Early View	onlinelibrary.wiley.com/journal/[code]/0/0	https://onlinelibrary.wiley.com/journal/21579032/0/0	http://onlinelibrary.wiley.com/journal/10.1002/(ISSN)2157-9032/earlyview
Accepted Articles	onlinelibrary.wiley.com/journal/[code]/0/ja	https://onlinelibrary.wiley.com/journal/21579032/0/ja	http://onlinelibrary.wiley.com/journal/10.1002/(ISSN)2157-9032/accepted
All issues (list of issues)	onlinelibrary.wiley.com/loi/[code]	https://onlinelibrary.wiley.com/loi/21579032	http://onlinelibrary.wiley.com/journal/10.1002/(ISSN)2157-9032/issues
Article	onlinelibrary.wiley.com/doi/[doi]	https://onlinelibrary.wiley.com/doi/10.1002/brb3.590	http://onlinelibrary.wiley.com/doi/10.1002/brb3.590/full
Article abstract	onlinelibrary.wiley.com/doi/abs/[doi]	https://onlinelibrary.wiley.com/doi/abs/10.1002/brb3.590	http://onlinelibrary.wiley.com/doi/10.1002/brb3.590/abstract
Article full text HTML	onlinelibrary.wiley.com/doi/full/[doi]	https://onlinelibrary.wiley.com/doi/full/10.1002/brb3.590	http://onlinelibrary.wiley.com/doi/10.1002/brb3.590/full

Page	New syntax	New URL	Old URL
Article PDF	onlinelibrary.wiley.com/doi/pdf/[doi]	https://onlinelibrary.wiley.com/doi/pdf/10.1002/brb3.590	http://onlinelibrary.wiley.com/doi/10.1002/brb3.590/pdf
Article ePDF	onlinelibrary.wiley.com/doi/epdf/[doi]	https://onlinelibrary.wiley.com/doi/epdf/10.1002/brb3.590	http://onlinelibrary.wiley.com/doi/10.1002/brb3.590/epdf

Page	New syntax	New URL	Old URL
Books			
Book homepage /TOC	onlinelibrary.wiley.com/doi/book/[doi]	https://onlinelibrary.wiley.com/doi/book/10.1002/9781118638323	http://onlinelibrary.wiley.com/book/10.1002/9781118638323
Book chapter summary	onlinelibrary.wiley.com/doi/abs/[doi]	https://onlinelibrary.wiley.com/doi/abs/10.1002/9781118638323.ch2	http://onlinelibrary.wiley.com/doi/10.1002/9781118638323.ch1/summary
Book chapter PDF	onlinelibrary.wiley.com/doi/pdf/[doi]	https://onlinelibrary.wiley.com/doi/pdf/10.1002/9781118638323.ch3	http://onlinelibrary.wiley.com/doi/10.1002/9781118638323.ch1/pdf

Page	New syntax	New URL	Old URL
Reference Works			
Reference Work homepage	onlinelibrary.wiley.com/doi/book/[doi]	https://onlinelibrary.wiley.com/doi/book/10.1002/9780470682531	http://onlinelibrary.wiley.com/book/10.1002/9780470682531
Reference Work article	onlinelibrary.wiley.com/doi/[doi]	https://onlinelibrary.wiley.com/doi/10.1002/9780470682531.pat0912	http://onlinelibrary.wiley.com/doi/10.1002/9780470682531.pat0912/full
Reference work abstract	onlinelibrary.wiley.com/doi/abs/[doi]	https://onlinelibrary.wiley.com/doi/abs/10.1002/9780470682531.pat0912	http://onlinelibrary.wiley.com/doi/10.1002/9780470682531.pat0912/abstract
Reference work full text HTML	onlinelibrary.wiley.com/doi/full/[doi]	https://onlinelibrary.wiley.com/doi/full/10.1002/9780470682531.pat0912	http://onlinelibrary.wiley.com/doi/10.1002/9780470682531.pat0912/full
Reference work PDF	onlinelibrary.wiley.com/doi/pdf/[doi]	https://onlinelibrary.wiley.com/doi/pdf/10.1002/9780470682531.pat0912	http://onlinelibrary.wiley.com/doi/10.1002/9780470682531.pat0912/pdf

Page	New syntax [code] = ISSN without hyphen	New URL	Old URL
Current Protocols			
Current Protocols homepage	onlinelibrary.wiley.com/journal/[code]	https://onlinelibrary.wiley.com/journal/1934340X	http://onlinelibrary.wiley.com/book/10.1002/0471250953

For those looking to crosswalk for the new host site, Wiley has created a cumulative listing of all URLs. This includes pertinent bibliographic information such as title, ISBN, ISSN, DOI, OCN, old URL and new URL in case you need to write to script or replace information. Be sure to look at all three tabs as the content types have been separated to avoid confusion. This document is hosted on the migration page.

Do the changes to the base URL affect our MARC records?

The book URL within the MARC records provided by Wiley through OCLC is the book's DOI and will not change. These book URLs (e.g. dx.doi.org/ISBN) are indexed with CrossRef and will automatically resolve to the title-level book pages on the new platform.

If your library uses a different URL (e.g. onlinelibrary.wiley.com/book/) then you will have to update these local URLs.   The new book landing pages have been updated for this URL: onlinelibrary.wiley.com/doi/book/. You may also use the CrossRef prefix dx.doi.org/ when updating locally managed URLs.

Our third-party library solutions partners have been updated on these changes and WorldCat and 360MARC records have been retroactively converted to the new URL.

Is there a list of title-level URLs that I can use to update my local records?

Yes. It is important to note that not just the title-level URLs are changing during the migration. Third party and library solutions partners have been made aware of these changes and links to content have been updated globally.

To confirm that the title-level URLs are accurate on your local systems, Wiley has created a cumulative URL crosswalk for its online content, which contains pertinent bibliographic information such as title, ISBN, ISSN, DOI, OCN, old URL and new URL. Be sure to look at all three tabs as the content types have been separated to avoid confusion. This document is hosted on the migration page.

I've never received MARC records from Wiley before, how can I get them?

MARC Records for eBooks and reference works will continue to be available through OCLC's Collection Manager platform. These records are provided as a courtesy and at no extra charge for the library. For more instructions how on how to receive MARC records, please visit the Wiley MARC records page.

Does Wiley supply MARC records for journals?

No, Wiley does not distribute MARC records for its journals. Records for journal content are traditionally managed by individual customers or by third parties and library solutions providers.

Wiley has liaised with its third party library solutions partners and most MARC records for journal linking should be updated as well.

Do you support federated search?

Third parties can submit search requests using Search/Retrieval via URL (SRU), a standard protocol that provides an HTTP REST API for search queries. SRU is the evolution of Z39.50, using HTTP instead of the custom Z39.50 communications protocol. The new platform supports SRU version 1.1, 1.2, and 2.0 (which provides support for facets and other features).

With SRU, you can use a browser to search and retrieve content records in XML format. The base URL in an SRU search is the host URL appended with /action/sru.

Is Text and Data Mining possible?

Wiley uses the Crossref TDM service to enable bulk access to content for TDM purposes. This ensures that users are made aware of the terms and conditions under which content is made available. Our policy page provides more detail on this. To use the TDM application you must have a click-through client token which you get from Crossref. To get a token, you will need to log in to the Crossref service using your ORCID identifier.

In summary, the process is:

1. Obtain an ORCID iD
2. Accept the Wiley click-through license at Crossref
3. Obtain a Click-through client token from Crossref
4. Identify relevant articles
5. Download articles

For any inquiries regarding Wiley TDM, please contact: TDM@wiley.com

Access and Authentication

Which authentication methods will be supported on the new platform?

Wiley Online Library will continue to support the following authentication methods.

- Individual username and password
- IP range
- Trusted Proxy Server
- Shibboleth and OpenAthens
- Institutional username/password
- Regional provision (geo-location)

Existing data and configurations for these authentication methods will be migrated.

Will IP ranges for an institution be migrated?

All customer IPs will be migrated in advance of the launch. If you wish to update your IP addresses, you may do so through the Account Administrator area.

Where do I find my electronic holdings (or customer access) report?

Electronic holdings can be found on the Access Entitlements tab in the Library Administrator page. You will need to log in in order to view your institution's holdings. These reports are emailed to an address of your choosing. The email will contain an attachment of a tab-separated values or .tsv file. You can download them and then export the file to Microsoft Excel, LibreOffice, Apache OpenOffice, Microsoft Notepad or any text editor.

Will eduGAIN federation be migrated?

Yes, eduGAIN federation will be supported.

What formats can I download them in?

Customer access reports can be exported in tab separated value text in a spreadsheet.

Will the new platform support OpenURL?

Wiley Online Library will support OpenURL versions 0.1 and 1.0 for inbound queries, and uses version 0.1 for outbound linking. The base URL preceding query parameters is **https://onlinelibrary.wiley.com/openurl**?

Below is a table which illustrates the supported OpenURL query parameters:

Parameter	Description	Value
genre	Type of document	One of the following: article, book, journal
ISSN	Print or electronic serial number for a journal	ISSN number in the form XXXX-XXXX
ISBN	Print or electronic ISBN for a book	13-digit ISBN number with or without hyphens; e.g., 111-1-1111-1111-6 or 1111111111116
eISBN	eISBN for a book	13-digit electronic ISBN number with or without hyphens; e.g., 222-2-2222-2222-2 or 2222222222222
date	Publication date	The year of publication, in the form YYYY
volume	Volume number	The number of the volume, e.g., 23
issue	Issue number	The number of the issue, for example, 3
spage	Starting page number	The first page number, for example, 231
id	Identifier (OpenURL v0.1). Supported types are DOI and PMID	The string id=, the type of identifier, a colon, and the identifier value; for example, id=doi:10.5555/book23 or id=pmid:21631326
rft_id	Identifier (OpenURL v1.0). Supported types are info: DOI and info: PMID	The string rft_id=info:, the type of identifier, a forward slash, and the identifier value; for example, rft_id=info:doi/10.5555/book23or rft_id=info:pmid/21631326

OpenURL Examples

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Wiley Online Library supports the following OpenURL query examples:

Linking type	OpenURL v0.1	OpenURL v1.0
To a journal list of issues	{host}/openurl?genre=journal&issn=1559-3134	
To an issue table of contents	{host}/openurl?genre=journal&issn=1559-3134&date=2006&volume=23&issue=3	
To an article abstract	{host}/openurl?genre=article&issn=1559-3134&date=2004&volume=23&issue=3&spage=231	
To a book table of contents	{host}/openurl?genre=book&isbn=978-1-880124-61-1	
To a publication with a DOI	{host}/openurl?id=doi:10.5555/book23	{host}/openurl?rft_id=info:doi/10.5555/book23
To a publication with a PubMed ID:	{host}/openurl?id=pmid:21631326	{host}/openurl?rft_id=info:pmid/21631326

Users can configure OpenURL reference links to appear in the local link servers by entering the location of your link server in the Account Administration area. The link server URL should be entered as a complete URL, beginning with "http://" and without a terminating "/" for "?"

Do I need to make any changes to my link resolver or notify my vendor?

Wiley is working with the following link resolver vendors to update their knowledgebases with the new syntax and link to and from Wiley Online Library:

- EBSCO - LinkSource
- Ex Libris – SFX
- Innovative Interfaces – WebBridge LR
- OCLC – Link resolver
- Ovid – LinkSolver
- Serials Solutions – 360 Link
- TDNet – TOUResolver
- WT Cox – Journal Finder

Any non-listed resolver linking to Wiley Online Library should be fine, provided it uses DOIs. If it needs to link differently, however, or if you also want your link resolver to work from Wiley Online Library, then the supplier of your link resolver should contact us. If that is the case, please have them contact libraryinfo@wiley.com and we will work to include them.

How do I set up Shibboleth or OpenAthens access for my institution?

The following federations and their configurations will be migrated to the new Wiley Online Library platform:

Federation Name	Country
ACOnet	Austria
Australian Access Federation	Australia
Belnet Federation	Belgium
CANARIE	Canada
CESNET	Czech Republic
Chinese Academy of Sciences	China
COFRe	Chile
DFN-AAI	Germany
eduGAIN	(Multiple) Europe
GakuNin	Japan
GARR	Italy
INFED	India
OpenAthens Federation	(Multiple) Europe
Renater	French Universities (and Grandes Écoles)
SWITCHaai	Switzerland
UK Access Federation Management	UK
REDIRIS federation	Spain

If you need to set up a new configuration, please contact Customer Service.

How will Roaming access work on the new platform?

Existing Roaming Access will not carry over for users after the migration. Non-IP-based authentication can be done through institutional username/password (if the institution isn't a member of a supported Shibboleth federation). For those customers that can't use Shibboleth for remote access, Institutional Login (shared username/password) is a method of remote access that will still be available after the migration.

Is the WAYFless URL structure changing?

The WAYFless URL syntax is changing to support HTTPS. The new formula and examples are illustrated below:

https://onlinelibrary.wiley.com/action/ssostart?idp={entityID}&redirectUri={target}

Where:

entityID = the Identity Provider's encoded Entity ID
example: https://idp.example.org/shibboleth
encoded example: https%3A%2F%2Fidp.example.org%2Fshibboleth

target = the encoded relative URI of a Wiley Online Library page
example: journal/13652656
encoded example: journal%2F13652656

Example WAYFless URL:
https://onlinelibrary.wiley.com/action/ssostart?idp=https%3A%2F%2Fidp.example.org%2Fshibboleth&redirectUri=journal%2F13652656

How do I ensure EZproxy and other proxy provider settings still work for users?

Proxy settings should continue to work after the migration, as institutional IP ranges will be migrated. Those using an OCLC-hosted version of EZproxy will have all of their settings configured at the time of migration and will not need to update their stanzas. Libraries using a self-hosted version of EZproxy (or a different product) will need to update their proxy stanza. For an updated list, please visit the Wiley Online Library database stanza page on the OCLC website.

If you experience any interruption in access, please contact support@oclc.org.

I haven't set up a proxy server, but would like to. How do I do that?

Atypon does not officially support EZproxy or similar services like WAM proxy. The method of rewriting URLs that these services use can conflict with or bypass the platform's access control system.

Even though Atypon does not support these services in with the new platform, libraries can set up publisher sites as databases for EZproxy access on their end, if required. The following instructions provide guidance on setting up EZproxy.

Use the following configuration to allow EZproxy to work for the new Wiley Online Library:

```
HTTPHeader X-Requested-With
Option X-Forwarded-For
Cookie theproxy=ezproxy; domain=.onlinelibrary.wiley.com
Title Wiley Online
URL https://onlinelibrary.wiley.com
H http://onlinelibrary.wiley.com
HJ aapm.onlinelibrary.wiley.com
HJ aasldpubs.onlinelibrary.wiley.com
HJ accp1.onlinelibrary.wiley.com
HJ agupubs.onlinelibrary.wiley.com
HJ anthrosource.onlinelibrary.wiley.com
HJ anzjsurg.onlinelibrary.wiley.com
HJ api.wiley.com
HJ ascpt.onlinelibrary.wiley.com
HJ aslopubs.onlinelibrary.wiley.com
HJ besjournals.onlinelibrary.wiley.com
HJ bpspubs.onlinelibrary.wiley.com
HJ doi.wiley.com
HJ efsa.onlinelibrary.wiley.com
HJ esajournals.onlinelibrary.wiley.com
HJ febs.onlinelibrary.wiley.com
HJ ila.onlinelibrary.wiley.com
HJ interscience.wiley.com
HJ iubmb.onlinelibrary.wiley.com
HJ londmathsoc.onlinelibrary.wiley.com
```

HJ mrw.interscience.wiley.com
HJ nph.onlinelibrary.wiley.com
HJ nyaspubs.onlinelibrary.wiley.com
HJ obgyn.onlinelibrary.wiley.com
HJ physoc.onlinelibrary.wiley.com
HJ rmets.onlinelibrary.wiley.com
HJ rss.onlinelibrary.wiley.com
HJ secure.onlinelibrary.wiley.com
HJ setac.onlinelibrary.wiley.com
HJ sigmapubs.onlinelibrary.wiley.com
HJ spssi.onlinelibrary.wiley.com
HJ stemcellsjournals.onlinelibrary.wiley.com
HJ wileyonlinelibrary.com
HJ wires.wiley.com
HJ www.esajournals.org
HJ www.interscience.wiley.com
HJ www.mrw.interscience.wiley.com
HJ www.onlinelibrary.wiley.com
HJ www.wiley.com
HJ www.wileyonlinelibrary.com
HJ www.wileyopenaccess.com
HJ www.wires.wiley.com
HJ www3.interscience.wiley.com
HJ zslpublications.onlinelibrary.wiley.com
HJ https://aapm.onlinelibrary.wiley.com
HJ https://aasldpubs.onlinelibrary.wiley.com
HJ https://accp1.onlinelibrary.wiley.com
HJ https://agupubs.onlinelibrary.wiley.com
HJ https://anthrosource.onlinelibrary.wiley.com
HJ https://anzjsurg.onlinelibrary.wiley.com
HJ https://api.wiley.com
HJ https://aps.onlinelibrary.wiley.com
HJ https://ascpt.onlinelibrary.wiley.com
HJ https://aslopubs.onlinelibrary.wiley.com

HJ https://besjournals.onlinelibrary.wiley.com
HJ https://bpspubs.onlinelibrary.wiley.com
HJ https://currentprotocols.onlinelibrary.wiley.com
HJ https://doi.wiley.com
HJ https://efsa.onlinelibrary.wiley.com
HJ https://esajournals.onlinelibrary.wiley.com
HJ https://febs.onlinelibrary.wiley.com
HJ https://ila.onlinelibrary.wiley.com
HJ https://interscience.wiley.com
HJ https://iubmb.onlinelibrary.wiley.com
HJ https://jlb.onlinelibrary.wiley.com
HJ https://londmathsoc.onlinelibrary.wiley.com
HJ https://mrw.interscience.wiley.com
HJ https://nph.onlinelibrary.wiley.com
HJ https://nyaspubs.onlinelibrary.wiley.com
HJ https://obgyn.onlinelibrary.wiley.com
HJ https://physoc.onlinelibrary.wiley.com
HJ https://rmets.onlinelibrary.wiley.com
HJ https://rss.onlinelibrary.wiley.com
HJ https://secure.onlinelibrary.wiley.com
HJ https://setac.onlinelibrary.wiley.com
HJ https://spssi.onlinelibrary.wiley.com
HJ https://stemcellsjournals.onlinelibrary.wiley.com
HJ https://sigmapubs.onlinelibrary.wiley.com
HJ https://sttipubs.onlinelibrary.wiley.com
HJ https://wileyonlinelibrary.com
HJ https://wires.wiley.com
HJ https://www.esajournals.org
HJ https://www.interscience.wiley.com
HJ https://www.mrw.interscience.wiley.com
HJ https://www.onlinelibrary.wiley.com
HJ https://www.wiley.com
HJ https://www.wileyonlinelibrary.com
HJ https://www.wileyopenaccess.com

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HJ https://www3.interscience.wiley.com
HJ https://zslpublications.onlinelibrary.wiley.com
DJ wiley.com
DJ esajournals.org
DJ wileyopenaccess.com
DJ wileyonlinelibrary.com
Option NoX-Forwarded-For
```

In addition, you must explicitly configure your proxy server to handle HTTPS so that the proxy connection is not lost when the user logs in. If HTTPS handling is not already set up, you need to configure it for SSL.

Usage Reporting

What changes to usage reporting can I expect with new platform?

Reports will initially continue be provided via the old platform interface, which will be accessible via a link from the new platform. Reporting from the new platform will be enabled as soon as all tests have been completed.

During the course of 2018, 3 years of historical usage will be migrated onto the new platform. Also, the usage of the month of the migration will be consolidated into a single report before the end of 2018. Once all this work is completed, the old Wiley Online Library reporting interface will be retired.

Wiley is committed to implement Release 5 of the COUNTER Code of Practice (CoP) before the required deadline. Until then, the following COUNTER 4 compliant reports will be supplied:

- Journal Report 1: Number of Successful Full-Text Article Requests by Month and Journal
- Journal Report 1 GOA: Number of Successful Gold Open Access Full-Text Article Requests by Month and Journal
- Journal Report 1a: Number of Successful Full-Text Article Requests from an Archive by Month and Journal
- Journal Report 2: Access Denied to Full-Text Articles by Month, Journal and Category
- Journal Report 3: Number of Successful Item Requests by Month, Journal and Page Type
- Journal Report 5: Number of Successful Full-Text Article Requests by Year-of-Publication (YOP) and Journal

- Book Report 2: Number of Successful Section Requests by Month and Title

- Book Report 3: Access Denied to Content Items by Month, Title and Category

- Title Report 1: Number of Successful Requests for Journal Full-text Articles and Book Sections by Month and Title
- Title Report 1: Mobile Number of Successful Requests for Journal Full-text Articles and Book Sections by Month and Title (formatted for normal browsers/delivered to mobile devices AND formatted for mobile devices/delivered to mobile devices)
- Title Report 2: Access Denied to Full-text Items by Month, Title and Category
- Title Report 3: Number of Successful Item Requests by Month, Title and Page Type
- Title Report 3: Mobile Number of Successful Requests by Month, Title and Page Type (formatted for normal browsers/delivered to mobile devices AND formatted for mobile devices/delivered to mobile devices)

Please note the following differences between current Wiley Online Library reports and future reports, before the transition to COUNTER 5:

Journals
The Journal Activities Reports will be replaced by COUNTER Journal Report 3.

The Journal Frontfile report will eventually be discontinued – COUNTER 5 will make this separate report obsolete, and will be phased out.

Online Books
The Book Activities Report and Book Report 5 will be discontinued.

Reference Works and Databases
Directly after migration, usage of Reference works and databases will be reported in the COUNTER book reports. During the period between the migration to the new platform and the transition to COUNTER CoP Release 5, we will discontinue the Database Reports 1 and 2. With COUNTER 5, we plan to have all standard reports and views in place again.

These databases are no longer hosted on the Wiley Online Library, and no usage reports will be available from the new platform:

- Evidence-Based Medicine Guidelines
- NIST/EPA/NIH Mass Spectral Library
- SpecInfo on the Internet - MS
- Wiley Registry of Mass Spectral Data

- SpecInfo on the Internet - NMR
- SpecInfo on the Internet - NMR, IR, MS
- SpecInfo on the Internet - IR

The Cochrane Library

The Cochrane Library will be hosted on a new, separate platform. The move is also planned for early 2018; however, it will be after this Wiley Online Library migration. Initially, the yearly Cochrane usage reports will be available via the old Wiley Online Library administration interface. The longer-term plan is to make Cochrane reports available via the new platform's Institutional Administration Interface, so that all reports can be retrieved from the same interface.

Current Protocols

In 2018, Current Protocols will technically be reclassified as journals. Their usage will appear in the journals reports. However, they will not be included in any journal collections from a purchasing/licensing perspective. Customers who wish to do cost-per-access calculations are advised to exclude the usage of these titles when evaluating their journals license.

Article Select

There will be a slight change in the delivery and format of the Article Select Report. Separate reports will be available for each license which a customer has purchased. This should help increase transparency on tokens usage.

How do I run usage reports for my institution?

By visiting the Library Administrators section, click on the Usage reporting tab. This will give users the ability to download their desired usage reports.

What download format does Wiley support for its usage reports?

Usage reports can be exported in tab separated value text, HTML and XML files.

Does Wiley support the collection of SUSHI data?

Yes, and it will continue to do so, post-migration. Wiley's Requestor and Customer IDs are both the institution's EAL number, which are the letters "EAL" followed by 7 to 11 digits (e.g. EAL0000123). These will be displayed on the Account Administrator page, in the Usage Reporting tab at the bottom of the page.   The SUSHI retrieval URL will also be displayed on this page and is listed as:

https://onlinelibrary.wiley.com/api/soap/analytics/SushiService